

PRESCRIPTION REFILL REQUEST POLICY

This policy outlines AIBDT standards for medication prescriptions, monitoring requirements, and refill guidelines. Please review carefully to understand how your medications will be managed and how to request refills.

Due to a pattern of duplications and other matters related to automated or electronically generated refill requests, **we will no longer accept direct-from-pharmacy refill requests. All refill requests should be requested by the patient directly to our office.**

To prevent lapses in medication refills, the office requires 7 days' notice for refills.

To request a prescription refill, login to your Patient Portal: <https://www.therapyportal.com/p/aibdt/>

**TIP: Save this link to your device for future reference*

Navigate to the Messages tab\

On a phone/handheld device, this can be found by clicking on the three lines in the top right corner

Click +New

Under Audience, choose Clinical

For Topic, choose Refill request

When the prescriber has sent your request, she will send you a confirmation message through the portal.